

# TERMS & CONDITIONS

Relating to Rental of Apartment **105 or 310 Lucaya Loop**,  
Bahama Bay Resort, Davenport, Florida



## 1. Booking Conditions

A **£100 / \$200** deposit is required per booking, refundable up to 13 weeks in advance of arrival. Full settlement of **the balance** must be received by the owners 6 weeks prior to arrival at the Resort. In the event that payment is not received by this date, we reserve the right to cancel your booking.

Payments can be made by either a UK Sterling / US Dollar personal cheque or by electronic bank transfer. Credit/Debit cards are also accepted using the Paypal® online payment facility, this method will incur a small charge.

Non-sterling rates will be quoted by owner using exchange rates current at time of original enquiry/booking.

Receipts will be provided for all monies paid to the owners. The receipt for the deposit will be sent with the booking confirmation. The receipt for the balance payment will be sent with full final details including maps, directions to the resort and key collection arrangements.

## 2. Cancellation Policy

In the event that you have to cancel your booking, the following will apply. All cancellations must be confirmed in writing by the person who made the booking.

- Cancellations received more than 13 weeks prior to your arrival at the resort, deposit will be fully refunded
- Cancellations received less than 13 weeks, but more than 30 days prior to your arrival at the resort incur the loss of deposit payment, but any balance payment received will be refunded (minus any costs incurred).
- Cancellations received less than 30 days prior to your arrival at the resort or 'No Shows' will forfeit 100% of rental fee paid.

In the unlikely event that we have to cancel your booking due to circumstances beyond our control we will endeavour to find suitable alternative accommodation at Bahama Bay. Should you chose not to take the alternative offered, we will refund only the monies paid for your booking, no other compensation will be paid.

## 3. Security Deposit & Cleaning Fee

A security deposit will also be required by our management agent in the USA. A credit card imprint is taken at the time of your check-in to the Resort to cover any possible damage charges, telephone calls and other incidentals. At least one member of the group must be over the age of 21 yrs.

All reservations will be charged a one-off cleaning fee of \$80 (plus tax) which is payable on arrival at the Resort.

## 4. Safety

Use of the pool/jacuzzi and all other facilities is at your own risk. Please note the opening times on the board by each pool. No diving is permitted and guests are specifically requested not to allow unsupervised children to use the pool/jacuzzi areas at any time. We cannot accept any liability for injury, damage or loss caused by any reason or for any claim made as a result of this booking and/or your subsequent holiday. This condition applies to all guests included in the booking party and to any person visiting the property as your guest. We therefore advise all guests to have full holiday insurance.

## 5. Other Services

- Telephone Usage - each apartment has a private telephone connected to the central Resort switchboard which may need to be activated by Reception. Local calls are usually free, subject to a connection charge, with all long distance and other calls charged to the credit card supplied at check in.
- Entry of Premises - an authorized employee or repair man may enter the premises during customary business hours for any purpose connected with the repair, improvement, care and management of the premises. The guests permission will be sought prior to entry.
- In-room Safe – we advise all guests to use the apartment safe for storage of any valuables not kept with them personally. However please note that the owners take no responsibility for any item lost or stolen during your holiday and recommend full holiday insurance to cover all eventualities